

## CUSTOMER INFO & PRICING

Hi, soon to meet new customer, thank you for contacting us, this is S-K, (Siva-Khan), brother of Robert The Iceman who's been in business for over 34 years. Robert The Iceman will call you to go over the details once we receive your information.

Please send us WHEN & WHERE it will be held, the EXACT TIME WHEN THE GUESTS ARRIVE AND THE PARTY STARTS, and any other information you have on your design, idea, logo, etc., or pictures if you have any and send them to [robert@icesculpturings.com](mailto:robert@icesculpturings.com).

Please include your cell phone number so we can text or call you (let us know what is best for you) and when is a good time to call you (or when not to call like working/school), so we can go over details. We function on a first come first served, once we get the green light for your order, you secure your date & delivery with a deposit & contract.

A carving block = 10" X 20" X 40" = 300lbs before carving. The standard Fee for a One Block Design starts at \$550. There is a \$25 oversize print-out fee for the artwork that is used to make the ice carving. A delivery fee is based on our bookings for that day + city + delivery time the event starts. Also, especially in the case of multiple block designs, there are additional fees for design & artwork and drivers/helpers needed to set up the ice sculpture. We come back for breakdown and cleaning up after the event ends and picking up the equipment.

Please take a look at the pictures on our websites, we limit pictures on websites since other ice carvers love to check it out and copy designs, so be glad to email you pictures from our computer. Also enjoy the two articles (pdf) on weddings and basic questions on ice sculptures answered by an Industry Pro!

Please send any additional information, questions, or requests by email. We look forward to hearing from you and prefer to talk because people are surprised about the many details we cover with set up as part of our service. Our 33 years of experience in delivering ice includes movie sets, TV shows, Major Studios, commercials, corporations, private mansions, yachts, shipyards, factories, and many kinds of businesses including hospitals, convention centers, and country clubs. His international experience as a Chef and having run his own catering business, all that experience is helping you in making the right decisions.

Robert The Iceman is well known and used to do the Sunday Brunch every week for the Queen Mary for over 8 years! A competitor one time complained to me, trying to get more business, "Everyone knows you!" Service includes the Counties of LA, OC, Inland Empire, Ventura, and San Bernardino. We have gone as far as Solvang & San Diego & Palm Springs. In 33 years of service, we earned a reputation of reliability & quality with long-time repeating customers for many years. We love what we do and it shows and we love to see the smiles of customers as we come back to clean up. Someone asked me once, "Why do your ice sculptures still look good after the party? I have seen others and they do not." The answer is "experience and service to make your day!"